



QUALITY POLICY

The Management of the BULGARIAN SHIP HYDRODYNAMICS CENTRE,

EXPRESSING its conviction that the only and indisputable way for the establishment and prosperity of the Bulgarian Ship Hydrodynamics Centre, in response to increasing societal demands and a competitive environment, is to maintain a high professional standard of scientific and applied research,

CONSIDERING that the Bulgarian Ship Hydrodynamics Centre possesses the necessary organizational structure, resources, professional expertise, established authority, strong traditions, and a highly qualified scientific and human potential to carry out scientific and applied research of the highest quality,

AWARE of the vital importance of the personal commitment and responsibility of both the Management and every member of the professional team in ensuring the high-quality execution of all core activities,

HEREBY DECLARES that the Bulgarian Ship Hydrodynamics Centre adopts the following **strategic objective**:

TO CARRY OUT ALL ASSIGNED SCIENTIFIC AND APPLIED RESEARCH TASKS IN FULL COMPLIANCE WITH APPLICABLE SCIENTIFIC AND PROFESSIONAL RULES AND STANDARDS TO ACHIEVE THE REQUIREMENTS AND EXPECTATIONS OF SOCIETY, CONTRACTORS AND CUSTOMERS AND TO AFFIRM THE NAME OF THE BULGARIAN SHIP HYDRODYNAMICS CENTRE AS A LEADING SCIENTIFIC ORGANIZATION AND A RELIABLE, TRUSTWORTHY PARTNER.

Through the implementation and maintenance of the Quality Management System in accordance with the BDS EN ISO 9001:2015 standard, the Bulgarian Ship Hydrodynamics Centre aims to achieve the following objectives:

- *Continuous and purposeful enhancement of professional competence and improvement of the quality of scientific and applied research activities,*
- *Strict adherence to contractual obligations and commitments to clients and customers in the execution of assigned research projects,*
- *Development and modernization of existing research and experimental infrastructure,*
- *Active participation in scientific and engineering forums and events; development of professional cooperation and partnerships.*

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The management of the Bulgarian Ship Hydrodynamics Centre assumes the following duties and responsibilities:

- To establish and maintain an internal organizational structure that enables each team member to recognize the value of high-quality work, uphold a high scientific and technical standard in project execution, ensure the full satisfaction of society, clients, and stakeholders, enhance the Centre's reputation and economic sustainability, and understand the potential negative consequences of poor performance on colleagues and the organization as a whole;
- To foster an environment where quality in project execution, task performance, and problem-solving is a key criterion for evaluating the work and personal contributions of every scientist, specialist, and employee;
- To comply with all applicable regulatory requirements and to continually improve the effectiveness of the Quality Management System, in complete alignment with the BDS EN ISO 9001:2015 standard. Quality objectives are clearly defined and regularly reviewed as part of the Centre's management review process.

The implementation of this Quality Policy serves as a guarantee for the sustained success of the Bulgarian Ship Hydrodynamics Centre amidst increasing societal and market demands, as well as a source of personal fulfilment for its employees.

The Management of the Bulgarian Ship Hydrodynamics Centre relies on the commitment of every scientist, specialist, and employee to embrace and actively implement the Quality Policy — in both their interest and that of their colleagues — in pursuit of the Centre's objectives and long-term prosperity.

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Head of BSHC


Assos. prof. Nick Markov, PhD

